

**INTEGRATED BUSINESS MANAGEMENT - QUALITY MASA**

**SCOPE OF THE GIN:** Marcopolo South Africa Pty Ltd, located in Germiston - South Africa, produces, sells bus bodies, and carries out refurbishments for buses and microbuses for the entire national and international market.

**Limits and Applicability:** Marcopolo South Africa, sells buses and minibuses for the Southern

African market (RHD) using different commuter and Luxury models, such us Torino, Senior and

Andare.

NOTE: The parent unit is Marcopolo S.A. – Brazil (meeting all the requirements of the ISO9001

standards) and the other factories/affiliates are only an extension of the production processes.

The processes of the Integrated Business Management (GIN) are: Human Resources/People,

Strategy, Commercial and Marketing, Integrated Planning, Engineering, Procurement, Logistics,

Production, Quality, Administration and Finance, Managing GIN and Lean Philosophy.

**The scope of the certificate:**

MANUFACTURING AND ASSEMBLY OF BODIES FOR BUSSES AND MINI BUSES.

**EXCLUSIONS:**

\*Exclusion: Design and Development of Products Reason: Designed and Development done in the Headquarters in Brazil.

\*Exclusion: Refurbishment of buses Reason: Another source of Business Revenue and uses

Specific Refurbishment Process.

\*Exclusion: Assemble of Imported PKD (Partially Knocked Dow) buses Reason: Another source of Business Revenue and its Outsourced to a 3rd part Supplier.